

2021 - 2023 Strategic Plan

<u>Mission:</u> Founded in 1984 by the MIBOR REALTOR® Association, the REALTOR® Foundation seeks "To mobilize our real estate community to raise funds and foster support for organizations that transition central Indiana's homeless to safe and secure housing."

<u>Vision:</u> Central Indiana's homeless have access to safe and permanent housing solutions that positively change their lives.

The Landscape:

There is a need to:

- Support central Indiana's efforts to make homelessness rare, short-lived, and recoverable.
- Further educate and build pride among members of the Foundation's work.
- Continue to grow donor base and member participation.
- Continue to build sustainable operating support.
- Establish long term sustainability through growth of the endowment fund.
- Prepare for the next level of growth and impact for the Foundation.

Assumptions:

- 1. The economic conditions in central Indiana will affect members' ability to donate to the Foundation.
- 2. The number of members within MIBOR will be maintained at current levels and the make-up of donors will change as the MIBOR membership changes.
- 3. The REALTOR® Foundation will respond to the greatest housing needs in the homeless community.

Goal 1: Maximize the impact of the Foundation's grant recipients in the community.

Strategies:

- Increase our annual grant contribution to \$400,000 by the end of 2023.
- Invest in organizations making a measurable impact on central Indiana's homeless.
- Take a leadership role in Indianapolis' efforts to reduce homelessness.
- Provide opportunities for professional development training for grantee volunteers and staff so that they may increase their capacity to serve and fundraise.
- Establish a task force to determine the feasibility of a capital investment for additional housing in the community in the next 10 years.

Goal 2: Educate Members on the Foundation's Mission and Impact

Strategies:

- Develop comprehensive communications plan highlighting grantees and their work in more detail leveraging the Foundation's blog, video, social, website, newsletter and monthly talking points.
 - Develop member communications based on length of membership.
 - Onboarding new members
 - Targeted approach after 3 years of membership
 - Focused messaging on endowment and planned giving for 20+ year members
- Modify Mission and Vision statement to broaden grant focus and better describe our work.
- Establish an in-depth training on the Foundation within the REAL curriculum. Further engage REAL alumni throughout the year.
- Create meaningful connections for Division Leadership and Foundation grantees in their community.
- Develop onboarding plan for new transactional giving offices that includes mission focused launch, volunteerism, and education.
- Reestablish the Ambassador program
- Grow REALTOR® Week of Service in participation and number of projects.
 - Create a follow up strategy to continue engagement.
- Increase visits to office sales meetings for quick presentations.
- Partner with title companies to display Foundation information in lobbies and conference rooms.

Goal 3: Expand the Foundation's philanthropic impact by raising more money.

Strategies:

- Sustain the Foundation's donor base.
 - Develop comprehensive and consistent donor stewardship plan that includes acknowledgement, education, engagement, and follow up.
 - Maintain Foundation's donor retention rates at 60% or above.
- Grow the Foundation's donor base to represent 12% of MIBOR membership.
 - Increase transactional giving participation and dollars contributed in current offices.
 - Cultivate and educate onboarding staff that are the primary messengers in offices.
 - Promote "in honor" giving strategies to further engage donors and communicate how transactional giving can help enhance your business.
 - Target current lower-level donors in transactional giving offices to increase contribution.
 - Cultivate relationships with top producers in transactional giving offices.
 - Add 3-5 new brokerages offering transactional giving each year of the plan.
 - Leverage monthly donation platform and create messaging plan to promote regularly.
 - Help affiliate partners develop their own version of transactional giving.
 - Continue to create new peer-to-peer fundraising campaigns (ex. REAL Challenge)
- Expand the Foundation's donor base beyond MIBOR membership.
 - Identify and cultivate relationships with corporations and philanthropists outside of the industry, but with a natural connection to our mission or homeownership.

Goal 4: The Foundation maintains financial and organizational stability.

Strategies:

- Grow the endowment value to \$2 million.
 - Increase donations to the endowment (direct and planned)
 - Develop a comprehensive marketing and education plan to promote planned giving options and the endowment.
 - Determine strategic use of interest funds once \$2 million threshold has been met.

• Secure and sustain operating revenue.

- Grow corporate giving to the Foundation.
- o Maintain and grow current event revenue.
 - Cultivate relationships with potential new sponsors.
 - Increase Triple Crown participation to 20 companies.
- Work with current partners to develop unique fundraising partnerships (IREIBA, WCR, GIMBA, etc.)
- Secure consistent commitment from MSC for a portion of BLC® fines.

Nurture and build a deep bench of leaders.

- Identify and cultivate potential committee members and donors for potential board appointments.
- Provide training opportunities for Foundation board to maximize their effectiveness.
- Communicate and promote volunteer opportunities with MIBOR members.